



Remarks by Dr. Adesola Adeduntan, MD/CEO, First Bank of Nigeria Limited & Subsidiaries at the Launch of FirstLounge at Murtala Muhammed International Airport, Lagos on Thursday, February 23, 2017

Protocols:

It is my pleasure to welcome you, on behalf of the Board and Management of First Bank of Nigeria Limited, Nigeria's Most Valuable Bank Brand, to the Launch of FirstLounge, the only premium lounge located on the landside of this airport.

Our standard in FirstBank has always been to put our customers and other stakeholders first in all our business services and devise innovative ways of meeting their needs and improving our services to them.

The comfort of our customers and other travelers at the airport, while waiting to board their flight, is therefore of concern to us. FirstLounge has been created to serve this purpose. The lounge was carefully designed and equipped for your comfort and relaxation throughout your stay at the airport.

The features include a seating and dining section for travellers who would like to have a meal before they board their flight; a private section for those who require a secluded area to work in; a bar, a kiddies' section with an interactive fun floor to engage children whilst awaiting your flight, a luggage room and also a relaxation area.

There are cash withdrawal, deposit as well as Forex Automated Teller Machines for your use. Other facilities include interactive screens, Wi-Fi access, digital display screens and charging points.

The Lounge is an appropriate place for you to engage in last minute discussions with friends, colleagues or relatives before boarding your flight. While here, you will have unlimited access to general airport travel information, news, as well as FirstBank products & services displayed via the touchscreen TVs located in the different sections of the lounge. These screens have the ability to work independently and cohesively.

We also have scanning, printing and photocopying kiosks; iPads fitted on select tables as well as a display table with independent screens.

I urge you therefore to take advantage of the luxury and comfort available at FirstLounge and enjoy every moment you spend at the airport while you wait for your flight.

At FirstBank remains committed to leveraging evolving technology in delivering lifestyle banking services and products to our esteemed customers.

Distinguished ladies and gentlemen, you are welcome to the exciting world of FirstLounge.

Thank you.

Adesola Adeduntan

MD/CEO

First Bank of Nigeria Limited & Subsidiaries