

INDIVIDUAL CUSTOMER INFORMATION UPDATE FORM

Dear Valued Customer,

Kindly complete this form to enable us serve you better (All changes in current information must be supported by documented evidence).

Account Update ☐ BVN Linkage ☐ Account Reactivation ☐ Reason for Dormancy

[illegible]

Account Number 1Branch of Domiciliation

Account Number 2		Branch of Domiciliation	
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Account Number 3		Branch of Domiciliation	
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Title		Dr.	Mr.	Mrs.	Miss	Others

[illegible][illegible][illegible]

Mobile Telephone Preferred ☐ Replacement ☐ Additional ☐

[illegible]

Date of Birth

D	D	M	M	Y	Y	Y	Y

 Marital Status ☐ Single ☐ Married ☐ Divorced ☐ Separated ☐ Widowed

[illegible][illegible]

City

--	--	--	--	--	--	--	--

 State

--	--	--	--	--	--	--	--

 Country

--	--	--	--	--	--	--	--

[illegible][illegible]

For customers abroad

[illegible][illegible]

Mode of Identification

☐ International Passport ☐ Driver's License ☐ National ID Card ☐ Voter's Card Others _____

ID Number: Date Issued:

D	D

M	M

Y	Y	Y	Y

 Expiry Date:

D	D

M	M

Y	Y	Y	Y

☐ Non Nigerian ☐ Diplomatic mission

Nationality		Passport No.		Country of Issue		Date issued:		Expiry Date:	
						D D M M Y Y Y Y		D D M M Y Y Y Y	

Work/Residential Permit ☐ Yes ☐ No (If Yes) Date Issued:

D	D	M	M	Y	Y	Y	Y

 Expiry Date:

D	D	M	M	Y	Y	Y	Y

Account Migration

[illegible][illegible]

Change of Name

Reason for Change of Name ☐ Marriage ☐ Others(Please Specify)

Customer's Former Name

Surname
First Name
Middle Name

Customer's New Name

Surname
First Name
Middle Name

* In case a valid Marriage Certificate (issued under the Marriage Act) is not available, customer should provide a copy of Sworn Affidavit and Newspaper publication.

FirstAlert Subscribers Only

Alert Deactivation ☐ Old Mobile Number
☐ Old e-mail Address
Alert Activation ☐ New Mobile Number
☐ New e-mail Address

Disclaimer

By the customer's request for deactivation of transaction alert (SMS Alert and/or Email Alert)/ monthly e-statement, First Bank of Nigeria Ltd. shall not be liable for any loss claim, fault or neglect arising from or occasioned by insufficient or lack of information on the account.

Deactivation would take effect within 48 hours.

Indemnity for SMS Alert Deactivation Only

I/WE hereby unconditionally and irrevocably hold FirstBank harmless, indemnify and keep indemnified FirstBank against all losses, damages, liabilities, claims, suits, fines, charges, expenses, costs (including attorney fees and expenses) howsoever arising, which FirstBank may incur or suffer or which may be brought against FirstBank by any person as a result of the deactivation of the SMS Alert on my account.

- I / WE CONFIRM THAT THE INFORMATION PROVIDED BY ME/ US IS TRUE, CORRECT AND COMPLETE
- I / WE HEREBY AGREE THAT THE INFORMATION I/WE HAVE PROVIDED ABOVE WILL BE USED BY THE BANK TO UPDATE MY/OUR BANKING RECORDS FROM TIME TO TIME
- I / WE AGREE TO INFORM THE BANK FROM TIME TO TIME, IF THE INFORMATION PROVIDED ABOVE CHANGES

Customer's Signature

Date:

D	D	M	M	Y	Y	Y	Y

For Official Use Only

Initiator

Signature

Date:

D	D	M	M	Y	Y	Y	Y

Authoriser

Signature

Date:

D	D	M	M	Y	Y	Y	Y

CHECKLIST

(Original of the underlisted documents must be sighted).

- ☐ 1. Photocopy of valid ID e.g. Int'l Passport, Driver's License, National ID card or Voter's card
- ☐ 2. Photocopy of utility bill
- ☐ 3. Photocopy of a Resident permit

In addition for name change, kindly provide marriage certificate under the act or newspaper publication/sworn affidavit where applicable.